

**Mountainside Support Services Ltd.**  
**Job Description**

<b>Position:</b>	<b>Residential Support Worker</b>
<b>Job Summary:</b>	Assists clients to live successfully in residential settings, in a home that has been established for the client. Ensures that clients' physical, emotional, social, educational, medical needs are met. Assists clients to enhance quality of life with activities of daily living and the development of life skills. Reports directly to the House Manager.
<b>Key Responsibilities:</b>	<ol style="list-style-type: none"> <li>1. Works to develop a healthy, respectful and positive relationship with the supported individual(s).</li> <li>2. Participates in the assessment, goal setting and program planning for individuals living in a residence. Documents, implements, and provides input in the evaluation of the program.</li> <li>3. Provides life skills training such as meal preparation, housekeeping, personal care skills and personal finance and implements the Individualized Service Plan (ISP).</li> <li>4. Participates in various client-focused activities in accordance with their care plan or ISP.</li> <li>5. Recognizes, analyzes, and deals with potential emergency situations such as client's aggressive behaviour to reduce the risk of harm to client or public.</li> <li>6. Communicates effectively with co-workers, House Manager, Supervisors and other members of the client's support team.</li> <li>7. Administers medication to clients in accordance with Mountainside Policy.</li> <li>8. Provides social and emotional support to supported individuals.</li> <li>9. Transports and assists residents to appointments, school, shopping, or leisure activities.</li> <li>10. Performs residence maintenance and housekeeping duties such as, but not limited to, laundry, sweeping, mopping floors, cleaning bathrooms, mowing lawns, inventory, shopping, general cleaning, and yard maintenance.</li> <li>11. Maintains reports such as statistics, logbooks, shift reports, daily activities on residence.</li> <li>12. Maintains liaison with other agencies, professionals, government officials and the community.</li> <li>13. Identifies social, economic, recreational, and educational services in the community that will meet clients' needs.</li> <li>14. Performs other related duties as required.</li> </ol>
<b>Qualifications:</b>	Education:

	<ul style="list-style-type: none"> <li>• Certificate in a related human/social service field</li> </ul> <p>Training and Experience:</p> <ul style="list-style-type: none"> <li>• One-year recent related experience</li> </ul> <p>Or an equivalent combination of education, training, and experience</p>
<p><b>Job Requirements</b></p>	<ul style="list-style-type: none"> <li>• Applicant must pass criminal record check and screening through the Ministry of Children and Family Development.</li> <li>• Approved Criminal Record Check through the Ministry of Justice Criminal Records Review Program</li> <li>• Valid unrestricted driver's license, access to a personal vehicle and clean drivers abstract, valid business vehicle insurance</li> <li>• Valid first aid training</li> <li>• MCFD/CLBC Privacy Training</li> <li>• SIVA or other Non-Violent Crisis Intervention training</li> </ul>